



Student Charter

Our 'Student Charter' is a statement which is developed with staff and student input and outlines our mutual responsibilities and aspirations.

ArtsEd undertakes to provide:

- A safe, supportive and inclusive environment, built on the values of respect, equality and diversity, in which to study.
- Consistently high standards of teaching and access to high quality learning resources and facilities.
- Access to activities that will enhance employability and personal development.
- Regular continuing professional development for its staff.
- Opportunities to listen to constructive student feedback and encourage and support student participation in shaping the quality of their experience.
- Communication which is clear, effective and timely;
- Support for student participation in academic development and course management, including elections of representatives.
- Access to a range of pastoral support services.
- Services which are focussed on the needs of students, to support their ambition as well as personal, emotional, physical and psychological wellbeing.
- Abide by the School's Health and Safety and Safeguarding policies and observe all relevant codes and policies.

Students undertake to:

- Treat staff, visitors and their fellow students equitably, professionally and respectfully.
- Respect the academic judgement of the institution.
- Attend induction, participate in timetabled classes, rehearsals and performances, and attend meetings with tutors and Personal Tutors.
- Take advantage of the opportunities ArtsEd provides to help them reach their potential and ambition as well as enhance their employability prospects and personal development.
- Obtain agreement from the School, in advance, for any essential absences.
- Take responsibility for managing their own learning: actively engaging in their course; ensuring they spend sufficient regular time in private study; and, participating fully in group learning and assessment activities.
- Take all reasonable steps for their own safety and wellbeing, ensuring also the safety and wellbeing of others.
- Treat everyone with respect, both in person and online.
- Work hard to submit assessed work by stated deadlines and actively participate in feedback.
- Uphold values of honesty and the highest standards of academic integrity.
- Make prompt payment of charges made by the Institution.
- Return promptly and in good condition any equipment loaned by the Institution.
- Support Course Representatives and participate in systems which will lead to improvements in the quality of learning and teaching as detailed in the Student Handbook.
- Respect the physical environment of the Institution and behave respectfully towards all members of the ArtsEd community and its neighbours as set out in the Student Codes of Conduct.

- Abide by the School’s Health and Safety and Safeguarding policies and observe all relevant codes and policies.

The Students’ Union undertakes to:

- Support ArtsEd by ensuring students study in a safe and inclusive environment, built on the values of equality, diversity and inclusion, and that everyone is treated with respect.
- Support all students to ensure they receive equal treatment and are aware of their responsibilities and rights.
- support students subject to academic or other Institutional proceedings.
- Ensure that ArtsEd is a safe place, both on campus and online, for all students regardless of gender, sexuality, race, age, religion, or disability
- Support student participation in academic and quality enhancement activities.
- Support students to lead active lifestyles, providing a range of wellbeing activities
- Provide students with advice on welfare problems and signpost to available support.
- Represent the interests of students at local and national level.
- Support active student and community engagement, especially as regards to combating antisocial behaviour.
- Use student feedback to drive improvements in the learning experience and environment.

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